

Strule Arts Centre Access Guide

Strule Arts Centre staff and management endeavour to provide excellent service to all our customers. In order to improve and develop these services, an Arts and Disability Advisory Group was established in October 2008 to advise on various issues in relation to Arts and Disability at Strule Arts Centre.

The Strule Arts Centre programme is published three times a year and is available from our Box Office or can be downloaded via www.struleartscentre.co.uk. It is also available in the following formats:

- Braille
- Large print
- Audio format (Compact Disc)

Concession Policy for People with a Disability

Strule Arts Centre operates a "Companion Scheme"; whereby a person who would not be able to attend without a companion can obtain complimentary admission for their companion.

Car Parking

Strule Arts Centre is located close to all town centre car parks with the nearest car park at the Ulsterbus Station on Drumragh Avenue.

Accessible Parking for people who participate in Roads Service's Blue Badge Scheme is available from High Street via an intercom/bollard-controlled system. Designated parking spaces are adjacent to the entrance, close to a ramp. These spaces must be reserved at our Box Office on a first-come, first-served basis when booking tickets. **For patrons who wish to use the building at other times, it is advisable to call in advance to ensure that parking will be available.**

There is a level surface at both entrances to Strule Arts Centre.

Vehicles will also be permitted to drop off and collect patrons who have support requirements.

Lifts

On entering the building, a lift provides access to all public levels of Strule Arts Centre. The lift has lowered control positions and speech indication and all contain signs in Braille. The lift can accommodate one wheelchair user and one non-wheelchair user. Extra width doors have been installed.

Push pad automatic door opening devices are on all lift lobby doors that provide access to public spaces in the building.

Internal Access

Useful information for those with mobility requirements:



- There is a lowered counter at; the Box Office, the Gallery Bar, the Weir Café, and the Salmon Leap Bar
- Hand rails are in place at both sides of the Auditorium
- Spaces in the Auditorium and Lecture Theatre are designated for wheelchair users
- Accessible toilets are available on each level of the building, each with emergency call systems
- In the event of an emergency, refuge areas for wheelchair users have been designated in the fire-protected stairwell on the levels which do not have an emergency exit
- There are two wheelchairs on site for use by patrons if required
- The floors mostly comprise of non slip tiles, wooden flooring and carpet. The Dance Studio has a polished wooden floor

Facilities for those with hearing requirements



The Auditorium and Lecture Theatre provide an infrared hearing system to assist patrons with various levels of hearing impairment.

- Two types of assisted hearing devices are available one for patrons who wear a hearing aid and one for patrons who do not wear a

hearing aid. These easily-operated devices can be hired, **free of charge**, from Box Office

- All assistance dogs are welcome
- A portable induction loop device is available for use at meetings throughout the building
- Visible alarms will display during emergencies.

Facilities for those with vision requirements

- High visibility and Braille signage is provided throughout the building
- All assistance dogs are welcome
- Voice indication while using the lift
- Contrasting floor textures



Facilities on each level

Basement (Level 0)

- Lecture Theatre
- Recording Studio
- Music Practice Rooms
- Accessible toilet

Entrance – from Bridge Street / Riverfront (Level 1)

- Office / Tourist Information Centre
- Salmon Leap Bar (performances only)
- Access to Main Auditorium
- Access to Dance Studio
- Accessible toilet

Entrance from High Street (Level 2)

- Gallery Exhibition space and Bar
- Access to upper (rear) seats of Auditorium
- Art Workshop, Ceramics Room
- Print Studio
- Accessible toilet
- Baby Changing Facility

Top Floor / Weir Café (Level 3)

- The Weir Café
- Accessible toilet
- Baby Changing Facility